

Dear Service Provider,

To ensure our R-290 Hydrocarbon Refrigeration Systems are serviced safely and correctly we are requesting you view our Hydrocarbon Service videos titled, Differences in Servicing R-290 vs. 134a and Optional Method for Charging an R-290 System prior to any repair to the cabinet.

These videos can be found on our website <http://www.truemfg.com> click on foodservice/ Support/ Media Center/ Technical service videos

1. By signing below, you are stating you have watched, understand, and agree to follow all the procedures outlined in the videos prior to servicing equipment. If you have any questions, please contact True's Technical Service Department at 800-325-6152 or by e-mail at [www.service@truemfg.com](mailto:www.service@truemfg.com).

Please complete the form and sign below and either fax it to 636-980-8510 or e-mail it to the attention of Bobbie Werling at [BWerling@TrueMfg.com](mailto:BWerling@TrueMfg.com).

**\*Do Not return any used or unused propane canisters\***

Participant's Name: \_\_\_\_\_

Company Name: \_\_\_\_\_

Company Address: \_\_\_\_\_

Company Phone Number: \_\_\_\_\_

Company E-Mail Address: \_\_\_\_\_

Date of Completion: \_\_\_\_\_ SN# \_\_\_\_\_ Model \_\_\_\_\_

**X**

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Please Note: Failure to return this signed form will result in delay of warranty reimbursement.